



C O R E W O O D

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## COREWOOD CARE & MAINTENANCE

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### REGULAR MAINTENANCE

#### DAILY CLEANING

- Sweep or Vacuum: Use a soft-bristle broom or a vacuum with a hardwood floor attachment to remove dirt and debris. Avoid vacuums with beater bars that can scratch the floor.

#### WEEKLY CLEANING

- Dry Mop: Use a microfiber mop to pick up any fine dust particles that sweeping or vacuuming might have missed.

#### MONTHLY CLEANING

- Damp Mop: Lightly dampen a microfiber mop with a pH-neutral hardwood floor cleaner. Avoid using water, as it can damage the wood. Bona Hardwood Cleaners are recommended for our Fortis Floors.

**DO NOT USE HOUSEHOLD CLEANERS, OILS, SOAPS, WAXES, OR ABRASIVE MATERIALS.**

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### DURING CONSTRUCTION

Protect your floors during construction with hardboard, paper, or cardboard. Do not use tape directly on the wood. We highly recommend a breathable floor covering like Krouser or Floorotex as a base prior to putting hardboard on top.

KEEP IN MIND IF RADIANT HEAT IS ON HARDBOARD ACTS LIKE A RADIATOR AND WILL INCREASE DRYING YOUR FLOOR DRASTICALLY. **COREWOOD WILL NOT WARRANTY SUCH DAMAGE FOR IMPROPER COVERING.**

Vacuum thoroughly to remove debris before ANY covering

### AFTER INSTALLATION

Once construction is complete, remove the protective covering:

- Vacuum with a soft bristle brush.
- Mop with a high-quality hardwood floor cleaner using a terrycloth mop head. Do not spray cleaner directly onto the floor.
- Allow the floor to dry before regular use.



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### ENVIRONMENTAL CONDITIONS

Maintain a temperature of 18-24°C (65-75°F) and humidity at 40-60%. In dry climates, use a humidifier. Hardwood reacts to environmental changes; too much heat or dryness can cause gapping or splitting, while excessive humidity can cause cupping. Such issues are not covered by the warranty.

### PREVENTIVE CARE

#### PROTECT FROM FURNITURE

- Use Furniture Pads: Attach felt pads to the legs of furniture to prevent scratches.
- Lift, Don't Drag: When moving furniture, lift it instead of dragging it across the floor.

#### MANAGE FOOT TRAFFIC

- Use Rugs and Mats: Place rugs or mats at entryways to trap dirt and moisture. Use area rugs in high-traffic areas to protect the floor.
- Remove Shoes: Encourage a no-shoes policy indoors to reduce dirt and wear.

#### CONTROL ENVIRONMENT

- Maintain Humidity Levels: Keep indoor humidity between 30-50% to prevent the wood from expanding or contracting.
- Avoid Direct Sunlight: Use curtains or blinds to protect the floor from prolonged exposure to direct sunlight, which can cause fading.

### COLOUR CHANGES

COREWOOD FORTIS floors will undergo slight colour changes as they adjust to light conditions. To minimize this, use window treatments and avoid constant direct sunlight on the same area. Do not place rugs on new floors for the first sixty days after installation, and periodically rearrange furniture and rugs to ensure even aging.

### RADIANT HEAT SYSTEMS

Keep the subfloor temperature below 27°C (81°F). Adjust the temperature gradually by 2.8°C (5°F) per day when turning the system on or off. Use a quick recovery thermostat for accurate control.

### COREWOOD FORTIS FLOORS

COREWOOD floors are designed to be easy to maintain, durable, and a healthy choice. Our FORTIS finishes provide a natural oil look with the protection of a fully sealed coating and low maintenance requirements. Follow these guidelines for optimal results and longevity.



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### ADDITIONAL TIPS FOR PROTECTION

- Use rugs or mats at entryways and high-use areas to prevent dirt and abrasives from entering.
- Immediately blot spills to avoid liquid damage.
- Never wet mop or walk on the floor with wet feet.
- Avoid sharp objects and high heels on the floor.
- Trim pets' nails to prevent scratches.
- Use moving aids for heavy objects to avoid floor damage.
- Avoid cleaners with wax, bleach, ammonia, or abrasives.
- All hardwood is wire-brushed. If drywall dust gets on the surface, vacuum thoroughly first and then dry-wipe—especially on dark floors—to remove all residue. Do not use water, as it will turn the dust into a paste and damage the wire-brushed finish.

FAILURE TO FOLLOW THESE INSTRUCTIONS MAY VOID THE WARRANTY.

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### RECOMMENDATION

COREWOOD recommends using LOBA® Hardwood Floor Cleaner for optimal maintenance.

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### FOR FURTHER ASSISTANCE, CONTACT COREWOOD AT:

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